

DEFINITIONS AND ENTITLEMENT INFORMATION

EBICS Client: The terms set forth below shall apply to this Axway product provided to Customer under the following product category and pricing model:

Product Category: Perpetual License

Pricing Model: Banks/Treasurers

1. DEFINITIONS. As used in this Order Form, the following capitalized terms shall have the following meanings

- **"Banks"** means the receiver of data from EBICS Client.
- **"Treasurers"** means the signer in the case of the banking secured protocol.
- **"EBICS T"** means a banking transfer protocol.
- **"EBICS TS"** means a banking secured transfer protocol.
- **"Environment"** means the combination of one or more systems and software that is directly connected with each to form and provide a specific service.
 - **"Disaster Recovery (DR) Environment"** means an inactive Environment which starts executing when the Production Environment fails.
 - **"Non-Production Environment"** means an Environment used for processing data for other purposes than Production processing. Examples of these are: Development, Test, UAT, QA, Integration Testing.
 - **"Production Environment"** means an Environment used to perform Production processing. Production Environments are typically connected to Production Instances of other software and/or external business partners, for business data exchange.
- **"Instance"** means software running in as a single occurrence loaded in memory.
- **"Named User"** means a named employee of Customer authorized to access the applicable Axway software products.
- **"Production"** means use to support the actual business processes of Customer.

2. ENTITLEMENT INFORMATION AND RESTRICTIONS. Customer's entitlements are in all cases limited to the applicable Usage Metrics specified in the Product Schedule and any restrictions or other limitations specified herein.

a. Included Entitlements. Unless otherwise specified in this Order Form, Customer's entitlements shall include the following:

- i. **EBICS Client.** Customer is entitled the right to use EBICS Client up to the total number of Banks and Treasurers specified in the Product Schedule.
- ii. **Protocols/Formats.** Customer's entitlements are limited to the protocols and formats supported by Axway EBICS Client.
- iii. **Environments.** Unless otherwise specified herein, the following Environments are included in Customer's subscription:
 - Unlimited Production Environments
- iv. **Secure Relay.** Limited to use solely to secure EBICS Subscriptions communication through a public network.
- v. **Sentinel.** Use of Sentinel is limited as follows: (a) for use solely for monitoring of EBICS Client and files processed through EBICS Client, (b) for use solely for capabilities that can be configured without Axway Composer and Sentinel Enabler, and (c) up to one hundred fifty (150) Named Users.

b. Optional/Selectable Entitlements. If purchased by Customer as set forth in the Product Schedule above, Customer's entitlements shall include the following option(s):

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i. Environments

- **Non-Production Environments.** Non-Production Environments may not be used for Production processing or data exchange.
- **Disaster Recovery Environments.** For clarification and the avoidance of doubt, if the Disaster Recovery Environment is used for Production use, use of the Disaster Recovery Environment will be considered Production use.

ii. Electronic Signature (EBICS TS). Customer is entitled the right to use EBICS's Electronic Signature (otherwise known as EBICS TS) capability up to the total number of Treasurers specified in the Product Schedule.